# **Responsibility Management**

### 🔁 Sustainable Development System

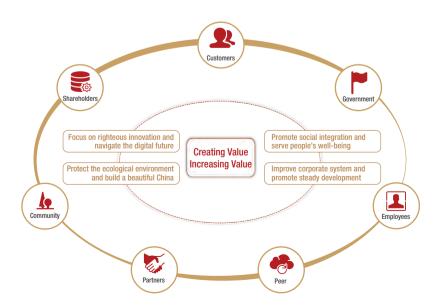
China Unicom attaches great importance to the management of environmental, social and governance related matters. The Board of Directors is responsible for formulating the Company's environmental, social and governance management strategies, regularly listening to the Company's reports on environmental, social and governance related work, reviewing the Company's performance, giving opinions and instructions to the management and relevant departments on optimising environmental, social and governance, approving the disclosure of the Company's environmental, social and governance reports, and promoting sustainable development practises in an orderly manner. The Board of the Company actively manages environmental, social and governance risks and opportunities, integrates sustainable development with business practises, continuously supervises the Company's risk management and internal control systems, and incorporates environmental, social and governance related risks into the risk identification and assessment process for analysis to ensure that the Company has established an effective risk management and internal control system.

The Board of Directors of China Unicom assumes responsibility for ESG strategies and reporting, including approving ESG plans, reviewing ESG goals and progress, and approving sustainability reports and other material matters. The specific daily work shall be undertaken by the Corporate Development Department/Legal Department, and other professional departments, provincial branches and subsidiaries shall be responsible for the implementation of social responsibilities in the professional field and regularly report the implementation of sustainable development work.



#### Sustainable Development Strategy

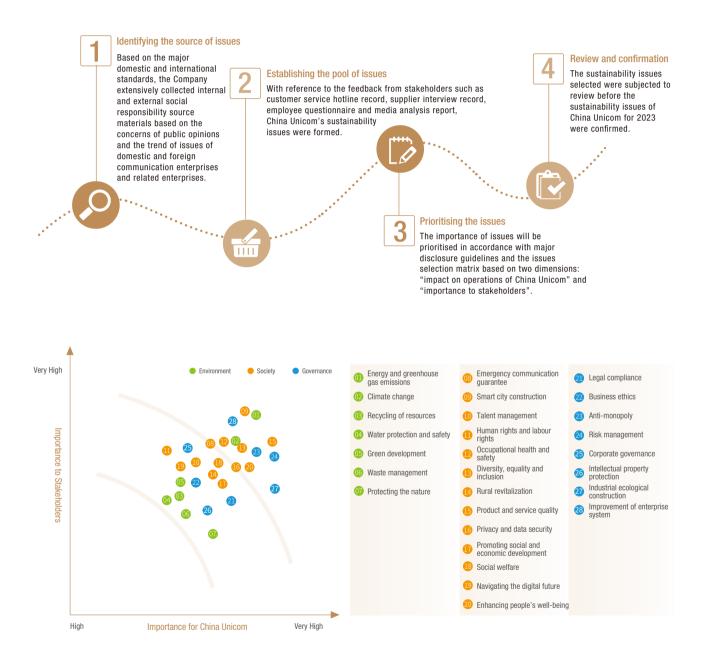
Guided by the new development philosophy of innovation, coordination, greenness, openness and sharing, China Unicom continued to practise the construction of a cyberpower and Digital China with practical actions, built a sustainable development system of China Unicom, and promoted the Company to take active actions in enhancing core functions and core competitiveness, so as to achieve higher quality, higher sustainability and safer development.



#### Management of Substantive Issues

#### Identification of material issues

China Unicom has established a selection procedure for sustainable development issues based on the principle of "closely following standards, regularly updating and continuously improving", closely following domestic and international situations and social hotspots, continuously benchmarking advanced enterprises, and constantly updating sustainable development issues. In 2023, the Company will lead the practise of corporate responsibility with four substantive issues to ensure that the fulfilment of responsibilities meets the needs of society and people's well-being, and responds to the concerns of stakeholders.



China Unicom Sustainability Issues Selection Matrix

The four major core issues of China Unicom in 2023 were determined through the analysis and selection of the issues collected according to the procedures for selection of sustainability issues and the issues selection matrix.



#### Communication with Stakeholders

Stakeholder	Communication method	Expectations for China Unicom
Government	<ul><li>Meetings</li><li>Face-to-face communication</li></ul>	<ul><li>Security services during important periods</li><li>Zero data leakage</li></ul>
Customers	<ul> <li>Meetings</li> <li>Service hotline</li> <li>Weibo/WeChat</li> </ul>	<ul> <li>Network information security assurance</li> <li>Personal privacy protection</li> <li>Accelerating the marketing of innovative products</li> </ul>
Partners	<ul> <li>Partner conference</li> <li>Meetings, interviews</li> <li>Self-service portals of partners</li> <li>Regular high-level mutual visits with partners</li> </ul>	<ul> <li>Promote rapid, healthy and controllable development of network security industry</li> <li>Promote the development of basic network security platform</li> <li>Organising seminars to carry out ecological exchange</li> <li>Broad field of cooperation</li> <li>Fair and open opportunities for cooperation</li> <li>Extensive and convenient supporting services</li> <li>Promote the cultivation and enhancement of key product capabilities</li> <li>Company operation Green environmental protection</li> <li>Recycling to reduce pollution</li> <li>Implements the "dual carbon" goal</li> </ul>
Employees	<ul> <li>Workers' congress</li> <li>Online communication with the general manager</li> <li>Corporate public conference</li> <li>Democratic life meeting</li> </ul>	<ul> <li>Protection of legitimate rights and interests</li> <li>Broad career development opportunities</li> <li>Effective vocational skills education</li> <li>Equal employment equal pay</li> <li>Opportunities to participate in democratic management</li> <li>Assistance in difficult time</li> <li>Comfortable and safe working environment</li> </ul>
Community	• Meetings • Seminars • Visits	<ul> <li>Continuous and effective donation</li> <li>Comprehensively promote rural revitalisation</li> <li>Carry out public welfare volunteer activities</li> <li>Energy saving and environmental protection of communication equipment</li> </ul>
All stakeholders	• Meetings • Interviews • Weibo/WeChat	<ul> <li>Increase the proportion of scientific and technological personnel</li> <li>Increase the proportion of R&amp;D investment</li> <li>Smart products to improve quality of life</li> <li>Innovative forward-looking communications technology</li> <li>Management system adapting to digitalisation, network and intelligence</li> </ul>

## Enhancing Sustainable Capabilities

In 2023, China Unicom continued to strengthen its responsibility capacity and continuously promote the concept of responsibility rooted in the awareness of all employees. The Company established a two-level sustainability team at the Group and branch/subsidiary levels. It extensively and actively promoted the implementation of responsibility practise and encouraged the improvement of the Group's ability to fulfil its responsibilities through case studies, which resulted in many awards from various sectors.

The Company has sufficient resource allocation in ESG. The Corporate Development Department/Legal Department has a team of senior employees who have been engaged in ESG-related work for many years. The China Unicom Research Institute has a professional ESG research team to support the Company's ESG work, and has sufficient budget for ESG training, report preparation, publicity and communication every year. Relevant personnel engaging in ESG work actively participate in various exchange seminars and training held by the sustainable development industry, pay attention to the development trend of responsibility, learn from the experience of excellent enterprises, and contribute ideas and opinions. In 2023, the ESG training covered more than 100 people, with a training time of 50 hours, helping to promote sustainable development in depth.

- Awarded the "Top 100 ESG Listed Companies in China Value Selection" by Securities Times.
- Awarded the "Asia's Best CSR" by Corporate Governance Asia.
- Awarded the "Platinum Award Excellence in Environmental, Social and Governance" by The Asset.
- Awarded the "Aona Award-2023 Golden Award for Responsibility" selected by the 6th Social Responsibility Conference.
- Awarded the "Golden Key Award" by the Journal of Sustainable Development Economy.
- Awarded the "2023 Best ESG Practise Case of Listed Companies" by the China Association for Public Companies.
- Awarded the "Best Corporate Governance Responsibility Award" by Sina Finance Golden Kirin ESG Forum 2023.

• The "Digital Village Platform empowers the construction of digital villages and promotes the construction and innovative practise of rural development management system" was selected into the Blue Book on Social Responsibility of Central Enterprises (2023) by the SASAC, and the "China Unicom's Support for Overseas Students to Witnessing the Strength and Responsibility of Central Enterprises" was selected into the Blue Book on Overseas Social Responsibility of Central Enterprises (2023) by the SASAC.