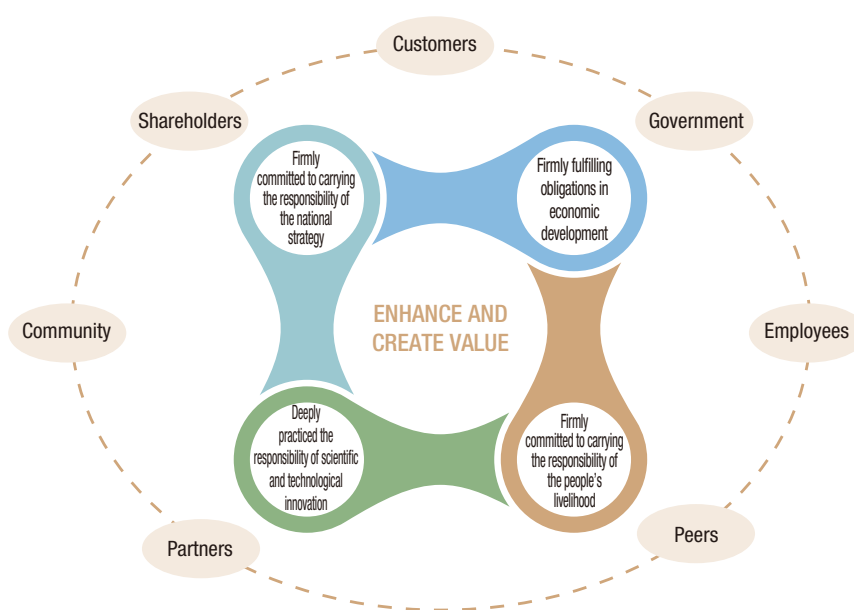


RESPONSIBILITY MANAGEMENT

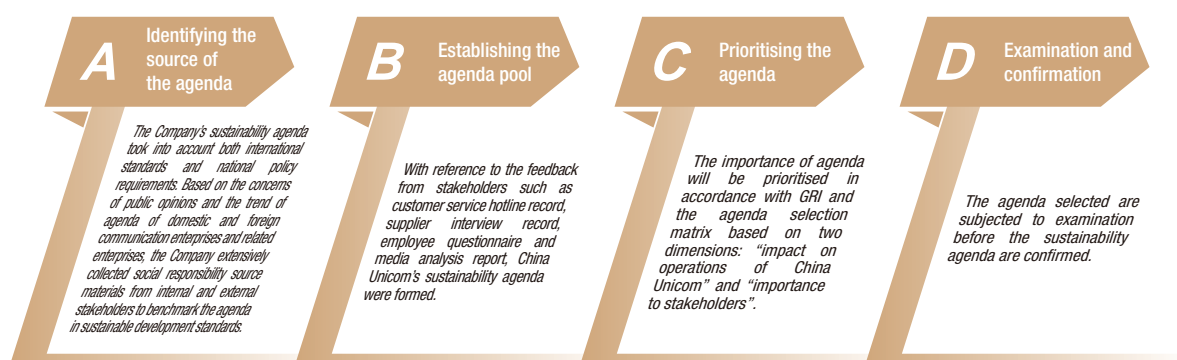
Strategy of Responsibility

China Unicom has always been committed to integrating its own development with broader sustainable development to achieve the harmonious unity of the Company's interests and social objectives. In 2021, China Unicom continued to lead by the new development philosophies of innovation, coordination, green, openness and sharing. The Company implemented national strategies such as Cyber Superpower, Digital China and the "Belt and Road Initiative", etc. with practical actions, and formulated the sustainable development strategy system of China Unicom, expressing the Company's willingness and attitude to assume the responsibility of sustainable development.

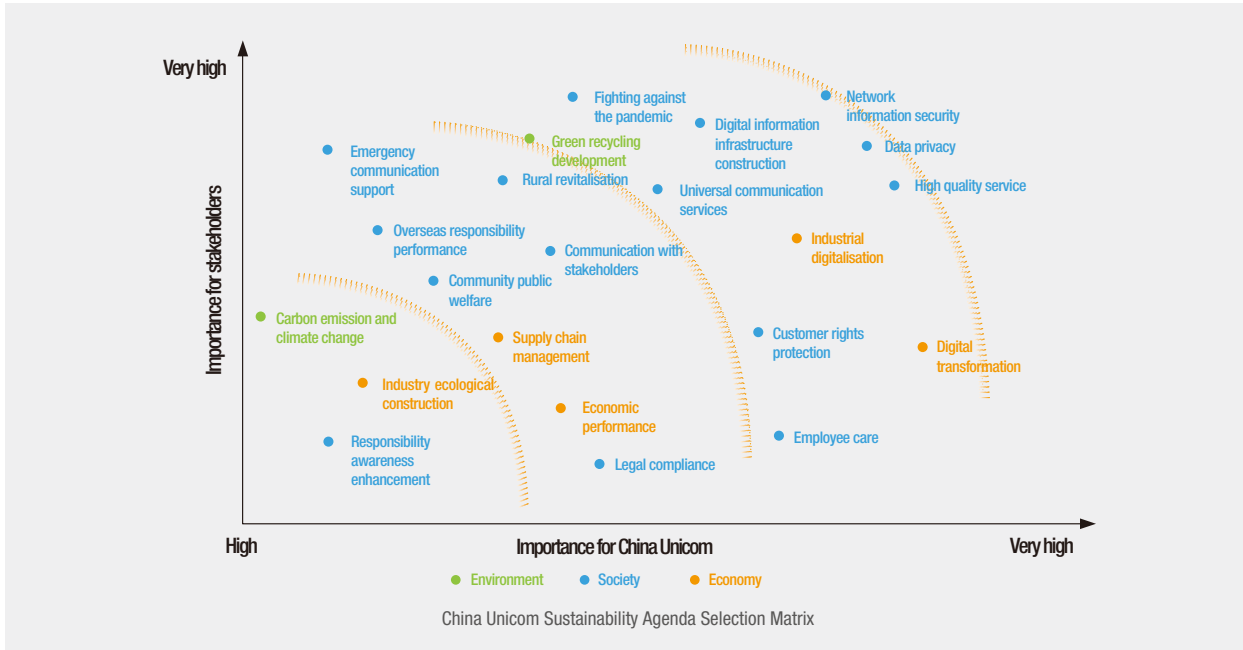


China Unicom Sustainable Development Strategy System

China Unicom has established a selection procedure for sustainability agenda based on the principle of "closely following standards, regularly updating and continuously improving". By keeping abreast of domestic and international situations and social hotspots, China Unicom continued to benchmark against advanced enterprises and constantly updated sustainability agenda. In 2021, the Company led the practice of corporate responsibility with four substantial agenda to ensure that the fulfillment of responsibility meets the needs of society and people's livelihood and responds to the concerns of stakeholders. The Board of Directors of China Unicom attached great importance to the supervision of ESG-related matters, and is responsible for formulating the Company's ESG management policies and strategies, including evaluating, prioritising and managing the Company's material ESG-related matters. The Board of Directors has been actively managing ESG risks and opportunities, integrating sustainable development with business practices, and incorporating climate and ESG-related risks into the risk identification and assessment process for analysis to ensure that the Company has established an effective risk management and internal control system. The Board of Directors continuously supervised the Company's risk management and internal control system, regularly listened to the Company's reports on ESG-related work, reviewed the Company's performance, gave opinions and instructions to the management and relevant departments on ESG optimisation, and approved the disclosure of the Company's ESG report. The Company promoted sustainable development practices in an orderly manner to achieve healthy and sustainable development.



China Unicom's procedures for selection of sustainability agenda

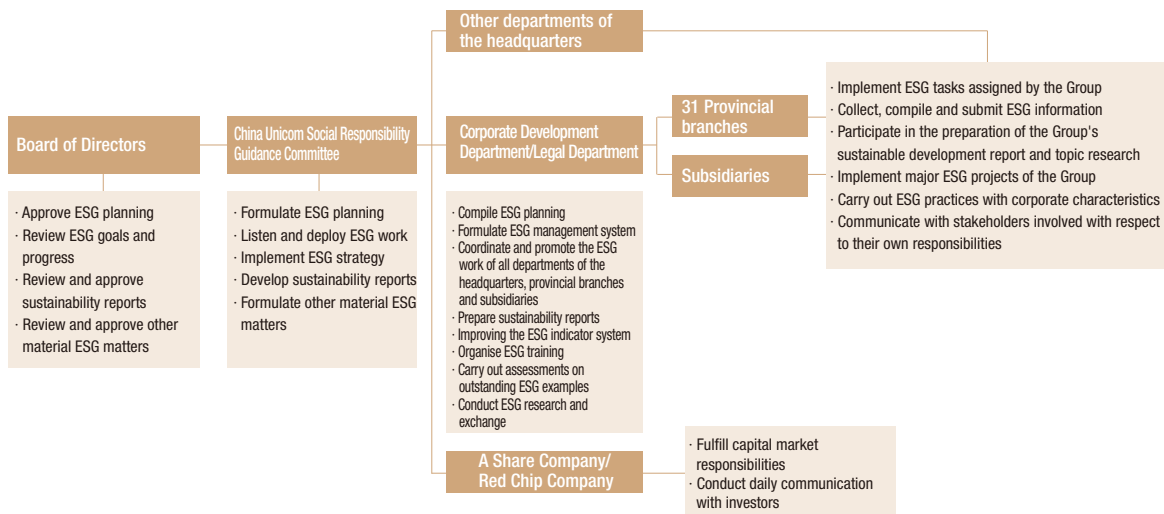


The four major core agenda of China Unicom in 2021 were determined through the analysis and selection of the agenda collected according to the procedures for selection of sustainability agenda and the agenda selection matrix.



Organisation of Responsibility

The Board of Directors of China Unicom is fully responsible for the environmental, social and governance strategy and reporting, including the approval of environmental, social and governance planning, the review of environmental, social and governance objectives and progress, the approval of sustainability reports and other major issues. The Board of Directors authorises the Company's Social Responsibility Guidance Committee to be responsible for the implementation of environmental, social and governance strategy and related operational matters. The Social Responsibility Guidance Committee regularly reports and puts forward suggestions on environmental, social and governance matters to the Board of Directors. The Corporate Development Department/Legal Department is responsible for the daily work. Other relevant departments of the Group, the provincial branches and subsidiaries are responsible for environmental, social and governance implementation and carry out responsibility practice in their respective business specialisations.

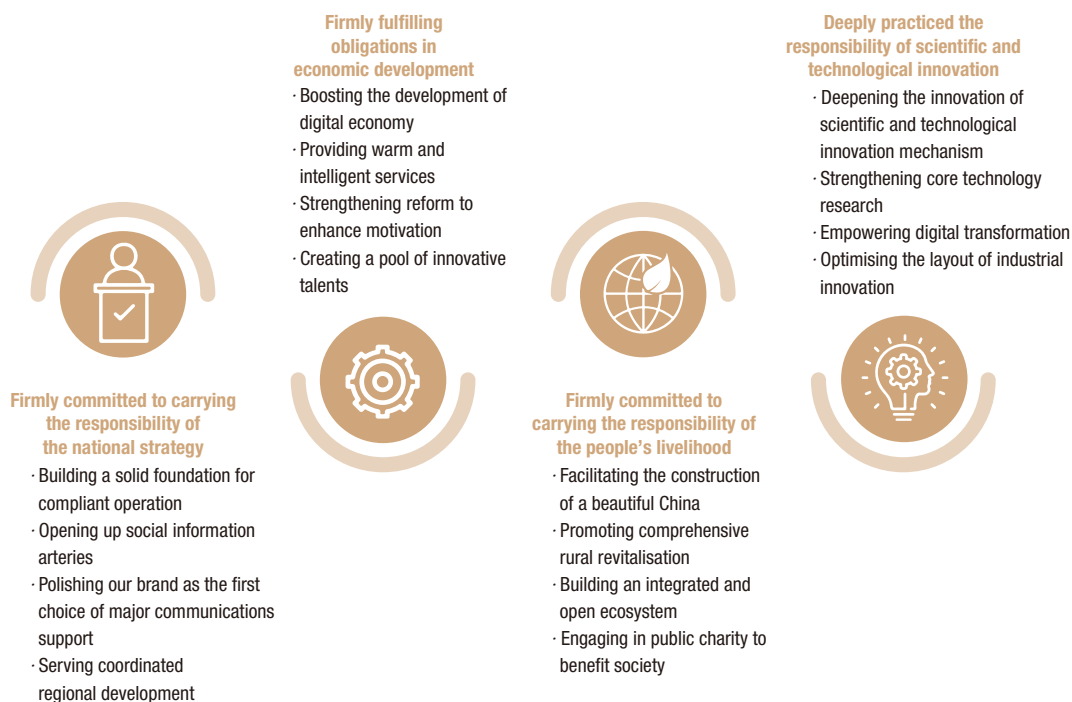


China Unicom Sustainability Working Organisation and Main Responsibilities

System for Responsibility

China Unicom's sustainable development management system is composed of organisational guarantee, planning and implementation, communication management, and performance evaluation, etc. In the course of work, we adhere to the principles of management first, integration into operations, and joint actions by higher and lower levels. We clarify responsibility plans, promote the practice of responsibility performance, and respond to the concerns of all parties.

The Company strictly complied with international and domestic sustainable development responsibility standards, further improved the "China Unicom Sustainable Development Indicator System" focused on the four major substantial agenda of the Company, including 37 categories and 145 indicators, and promoted the integration of sustainable development responsibility into the production and operation of the Company on this basis.



China Unicom Sustainable Development Indicator System

Capabilities on Responsibility

In 2021, China Unicom continued to strengthen the construction of responsibility capacity and continuously promoted the concept of responsibility rooted in the awareness of all employees. We have established a two-level sustainable development responsibility team at the Group, branches and subsidiaries, extensively and deeply promoted the implementation of responsibility practice, and encouraged the improvement of the Group's ability to fulfill its responsibilities through case sharing. Many responsibility practices have won awards from all walks of life. We tracked and disclosed information well, effectively responded to the concerns of stakeholders, and the social responsibility report have been positively evaluated. We have actively participated in various exchange seminars and trainings organised by the social responsibility industry, paying attention to the development trend of social responsibility, learning excellent enterprise experience, contributing ideas and opinions, and helping the sustainable and in-depth development of social responsibility.

- Accredited with "2020 Golden Bull Social Responsibility Award" issued by China Securities Journal in December 2021.
- Accredited with "The Best of Asia-Icon on ESG" and "ESG Influencer" in the 16th Asian ESG Awards 2021 held by Corporate Governance Asia.
- Accredited with the Asia's Best Corporate Social Responsibility, the Best Environmental Responsibility, the Best Corporate Communications and the Best Investor Relations Company at the 11th Asian Excellence Recognition Awards 2021.
- Accredited with the "Platinum Award Excellence in Environmental, Social and Governance" in "The Asset ESG Corporate Awards 2021".
- In the ESG rating of 440 listed companies controlled by central enterprises of the SASAC in 2021, reached the pioneer level and was selected as the "Central Enterprise ESG Pioneer 50 Index".
- Three social responsibility practices were selected into the case collection of the Central Enterprise Corporate Social Responsibility/ESG Series Blue Book (2021) of SASAC.
- The Company was rated AA in the "Social Responsibility Report of Thousand Outstanding Enterprises" by the Ministry of Industry and Information Technology.
- The practice case of responsibility for scientific and technological innovation was selected as the "2021 Best Practice Case (Scientific and Technological Innovation) of Enterprises to Achieve Sustainable Development Goals" by the Global Compact Network China.

Communication on Responsibility

China Unicom has established a sustainable development responsibility communication mechanism for continuous and targeted communication based on the expectations of stakeholders and sustainability agenda.

Practical Issue	Stakeholder	Communication method	Expectations for China Unicom
Firmly committed to carrying the responsibility of the national strategy	Government	<ul style="list-style-type: none"> Face-to-face communication Meetings 	<ul style="list-style-type: none"> Improve the level of compliance operation Law-abiding and clean operation
	Shareholders	<ul style="list-style-type: none"> General meeting of shareholders Investor meeting 	<ul style="list-style-type: none"> Timely and transparent information access Long-term stable investment income Corporate governance and risk management
Firmly fulfilling obligations in economic development	Government	<ul style="list-style-type: none"> Face-to-face communication Meetings 	<ul style="list-style-type: none"> Fair competitive market order Improve efficiency and reduce costs Modernisation of governance capabilities and systems
	Customers	<ul style="list-style-type: none"> Meetings Service hotline Weibo/WeChat NPS (Net Promoter Score) survey 	<ul style="list-style-type: none"> High speed and smooth network Innovative smart network services Favourable and transparent tariff policies Convenient and efficient service assurance Network information security assurance
	Public and media	<ul style="list-style-type: none"> Phone communication and forums Internet-based communication 	<ul style="list-style-type: none"> Timely acquire of the Company's information Interactive communication with the Company
	Employees	<ul style="list-style-type: none"> Staff forums Staff representative assemblies Democratic informal meetings Online communication with the General Manager 	<ul style="list-style-type: none"> Protection of legitimate rights and interests Training and career development opportunities Opportunities to participate in democratic management Support in adversity Comfortable and safe working environment
Firmly committed to carrying the responsibility of the people's livelihood	Customers	<ul style="list-style-type: none"> Interviews/hotline 	<ul style="list-style-type: none"> Promote partners' accountability High-quality network in remote areas
	Peers	<ul style="list-style-type: none"> Face-to-face communication Meetings 	<ul style="list-style-type: none"> Resource complementarity improvement Cost savings and efficiency improvements
	Community	<ul style="list-style-type: none"> Meetings Forums 	<ul style="list-style-type: none"> Continuous and effective donation Comprehensively promote rural revitalisation Carry out public welfare volunteer activities
	Ecological environment	—	<ul style="list-style-type: none"> Green and eco-friendly operations Recycling to reduce pollution
	Partners	<ul style="list-style-type: none"> Partners' conference Meetings, interviews Self-service portals of partners 	<ul style="list-style-type: none"> Wide scope of cooperation Fair and open opportunities for cooperation Extensive and convenient supporting services
Deeply practiced the responsibility of scientific and technological innovation	All stakeholders	<ul style="list-style-type: none"> Meetings Interviews Weibo/WeChat 	<ul style="list-style-type: none"> Increase the proportion of high-tech talents Increase the proportion of R&D investment Smart products to improve quality of life Innovative forward-looking communications technology Management system adapting to the Internet